
CTR-506 Power Virtual Agent

Overview

Course Duration: 1 Day

About This Course

In this learning path you'll complete hands on activities using Microsoft Power Platform, specifically Power Virtual Agents and Power Automate

Course Details

Overview

What is Conversational AI? Introductory Presentation

Module 1: Access and Setup

Access your tenant and preview access.

Module 2: Planning your bot.

Plan your bot using the planning template from the Bot Building Playbook

Module 3: Creating your bot.

Plan your bot using the planning template from the Bot Building Playbook

Module 4: Authoring 101 in Unified Canvas

Author bots using the latest features in Power Virtual Agents

Module 5: Using Power Automate Connectors in PVA

Build Power Automate flows for your chatbot.

Prerequisites

You'll need an environment with a licensed user to complete these exercise